

Donetsk State University of Management (Mariupol, Ukraine)

# INTERNATIONAL STUDENTS GUIDE



Dear Students!

We are happy that you have decided to choose our university for your international study experience. You are very welcome at Donetsk State University of Management (DSUM), which is located in Mariupol city.

This guide will help you with your first steps and will give you some practical tips that we hope will be useful for you while planning your stay as well as during your studies at our University. If you are looking for advice before you come to study Donetsk State University of Management, our International Office team will be very glad to help.

We wish you interesting studies and memorable life experience! We hope Ukraine will become dear to your heart and occupy a significant part in your soul!

**Welcome to DSUM!**

**Welcome to Mariupol!**

**Welcome to Ukraine!**

## CONTENT

Ukraine .....	4
<i>History and geography</i> .....	4
Population .....	4
Language .....	4
International relations.....	4
Religion.....	4
Climate .....	5
Time.....	5
Public holidays in Ukraine .....	5
Information resources.....	5
Mariupol.....	6
About city .....	6
Information centre .....	6
Getting to Mariupol.....	6
Public transport & taxi.....	7
Donetsk State University of Management (DSUM).....	7
Study at DSUM .....	7
Academic offer: .....	8
Evaluation and grading system.....	10
Grading system.....	10
Termination and suspension of studies.....	11
Dropping out of study .....	11
How to enroll for non-degree or student exchange program .....	11
Rules of conduct and academic requirements .....	12
Before you leave DSUM, please don't forget to:.....	12
Contact information: .....	12
Practical Information.....	13
Accommodation Private housing .....	13
Catering .....	13
Cultural events in DSUM .....	13
Insurance & Medical services .....	13
Emergency services .....	13
Opening a bank account.....	14
Cell phones .....	14
Leisure & Cultural Life .....	15
Theatre .....	15
Museums .....	15
Cinemas .....	17
Cafes&Restaurants .....	17
Shopping.....	17
Useful phrases.....	18

# UKRAINE

## HISTORY AND GEOGRAPHY

Ukraine is the second largest country in Eastern Europe. It borders Russia to the east, Belarus to the north, Poland, Slovakia and Hungary to the west, Romania and Moldova to the southwest, and the Black Sea and Sea of Azov to the south. Kyiv is the capital of Ukraine.

Ukraine became an independent state on August 24, 1991, after the parliament of Ukraine (Verkhovna Rada) adopted the Act of Independence and a subsequent referendum was held on December 1, 1991, in which more than 90% of the electorate expressed their support for the Act. Ukraine's population of 44.4 million (2014) celebrates August 24 as a national holiday – Independence Day.

## POPULATION

77.8% of the population are Ukrainians. Other significant groups have identified themselves as belonging to other ethnic groups: of Russians (17.3%), Belarusians (0.6%), Moldovans (0.5%), Crimean Tatars (0.5%), Bulgarians (0.4%), Hungarians (0.3%), Romanians (0.3%), Poles (0.3%), Jews (0.2%). The industrial regions in the east and southeast are the most populated, and about 67.2% of the population lives in urban areas.

## LANGUAGE

The Ukrainian language is one of the most beautiful languages in the world. Among all the languages the Ukrainian language is the second after Italian for its melodiousness. According to the Constitution of Ukraine, official language of our country is the Ukrainian. Russian language is widely spoken, especially in eastern and southern parts of Ukraine, while the Ukrainian is mainly spoken in western and central parts of our country. Ukrainian language traces its origins to the Old East Slavic of the early medieval state of Kievan Rus'. Modern Ukrainian literary language was developed under the influence of such great and significant personalities, as: Taras Shevchenko, Ivan Franko, Lesia Ukrainka. Written Ukrainian uses a variant of the Cyrillic script.

## INTERNATIONAL RELATIONS

Ukraine's foreign policy is focused on Euro-Atlantic integration. Ukraine is a member of different international organizations including the UN (United Nations), Council of Europe, Organization for Security and Cooperation in Europe (OSCE), WTO, IMF and World Bank and an affiliate member of the European Bank for Reconstruction and Development. It is a member of Eastern Partnership (Georgia, Belarus, Ukraine, Azerbaijan, Armenia and Moldova), and Organization of the Black Sea Economic Cooperation. In 2014 the Association Agreement, between Ukraine and European Union was signed.

## RELIGION

Among Ukrainians who are affiliated with an organized religion, the most common religion in Ukraine is Orthodox Christianity, currently split between three Church bodies: the Ukrainian Orthodox Church – Kiev Patriarchate, the Ukrainian Orthodox Church autonomous church body under the Patriarch of Moscow, and the Ukrainian Autocephalous Orthodox Church. A distant second by the number of the followers is the Ukrainian Greek Catholic.

## CLIMATE

Ukraine has a temperate continental climate with cool winters and relatively warm summers. Precipitation in Ukraine is disproportionately distributed, with the most falling in the west and the north, and much less falling in the east and the southeast. July is usually the hottest months, while January is usually the driest.

Check the weather forecast on the website:

<http://meteo.gov.ua/en/>

## TIME

Ukrainian standard time is + 2 hours ahead of Greenwich Mean Time (GMT). Don't be confused as Ukraine has Daylight Saving Time. Daylight Saving Time starts on last Sunday in March and ends on last Sunday in October. It's wise to keep this in mind if you are planning your arrival or departure on those days.

## PUBLIC HOLIDAYS IN UKRAINE

**January 1** New Year's Day

**January 7** Orthodox Christmas

**March 8** International Women's Day

**April 20 (movable)** Orthodox Easter (May 1 – 2016)

**Easter + 49 days** Orthodox Pentecost

**May 1, 2** International Workers' Day

**May 9** Memorial Day

**June 28** Constitution Day

**August 24** Independence Day

**October 14** Defender of Ukraine Day

## INFORMATION RESOURCES

About Ukraine:

<http://www.ukraine.com>

History of Ukraine:

<http://history.org.ua>

## MARIUPOL

### ABOUT CITY

**Mariupol** is a city of regional significance in southeastern Ukraine, situated on the north coast of the Sea of Azov at the mouth of the Kalmius river. It is the tenth-largest city in Ukraine and the second largest in the Donetsk Oblast. Population: 461,810 (2013 est.). Present day city is a metallurgic and machine-building center of Ukraine, one of the main donors and the source of currency flow into the country's budget, the largest sea trade port.

A narrow line of sandy beaches stretches for 16 km. In summer the water temperature is 22-24 degrees Celsius above zero. Sunbathing season lasts over 120 days, warm sea water in Azov sea is rich in iodine and minerals.

More detailed information can be found on the <https://en.wikipedia.org/wiki/Mariupol>.

### INFORMATION CENTRE

Tourist Information Centre (TIC) is located in Nikolaevskaya Str., 27.

Tel.: (0629) 33-22-22

Additional info you may find at website:

[www.tour-center.dn.ua](http://www.tour-center.dn.ua)

There are various cultural events, festivals and celebrations, which take place in Mariupol. Be always updated about the cultural events:

<http://www.0629.com.ua/>

### GETTING TO MARIUPOL

#### *By rail from Kiev*

Ukraine has extensive railway network which is operated by main railway company «Ukrainian Railways». It is possible to buy tickets at railway station or to book them online. The company provides first and second class travel.

More information about domestic train timetables:

<http://uz.gov.ua/en/passengers/>

Book train tickets online:

<http://booking.uz.gov.ua/en/>

### *By bus*

A number of regular bus routes run from the largest cities to Mariupol

Bus schedule around Ukraine: <http://bus.com.ua/>

Bus schedule from Mariupol: <http://bus.com.ua/cgi-bin/tablo.pl?as=145000>.

## PUBLIC TRANSPORT & TAXI

The public bus network is represented by mini-buses (so-called *marshrutka*). Students will most likely use buses more than any other form of public transportation.

We have found some useful services which can help you find your way. To get more info about public transport in Mariupol, please visit:

<https://www.google.com.ua/maps/dir/>

In Mariupol you can order a **taxi**. Here are few contacts of the most comfortable and cheap taxi services:

Taxi Lider: +38 (0629) 47-11-11

Taxi Forsaj: +38 (098) 444-10-10, +38 (093) 662-22-23, (050) 647-10-10

## DONETSK STATE UNIVERSITY OF MANAGEMENT (DSUM)

### STUDY AT DSUM

Donetsk State University of Management is the State educational institutions of the highest fourth level of accreditation. This is a specialized institution that provides comprehensive advanced management training in economics, management and law-oriented activities in terms of Ukrainian market economy, its entry into the international scientific and educational space.

Donetsk State University of Management (DSUM) was founded in 1992 to face the challenge of emerging market economy in one of the Ukraine's most industrially advanced regions. DSUM is a state-run higher education institution accredited with the IV level of accreditation by the Ministry of Education and Science of Ukraine. It is a dynamic, modern, forward-looking higher education institution, which successfully combines the educational and research activities.

DSUM is a specialized institution aimed at preparing high-qualified specialists for management related activities in Economics, Finance, Sociology, Law, Banking, and Marketing.

The University mission is to train new competitive generation of specialists with distinct creative thinking to serve the needs of professional world by means of the quality continuing education in accordance with the international standards for intensive sustainable society development in the knowledge-based economy in Ukraine.

The founder and the first rector of Donetsk State University of Management is Dr. Prof. Stanislav F. Povazhny, Corresponding Member of the Academy of Pedagogical Sciences of Ukraine, the Honored Worker of Education of Ukraine, Honorary Citizen of Donetsk and Donetsk region.

In 2008-2014 Dr. Prof. Alexander Povazhny was rector of DSUM.

Since November 2014 DSUM has been functioning in Mariupol, heading by rector Dr. Prof. Svetlana F. Marova.

Today the University enrolls 1,500 thousand students. It provides training at 3 faculties and 18 Chairs.

Training is carried out at the following education-qualification levels: Bachelor, Specialist, Master and PhD in various management-related fields like economics, public administration, sociology, marketing, foreign trade activities management, environmental management, banking and finance, personnel management, tourism and law etc.

#### ACADEMIC OFFER:

##### Education-qualification level “Bachelor”:

Fields of training:

“Management” (specializations: management in production, management of non-production sphere, municipal management, environmental management, project management in business, management of foreign trade activities, antimonopoly activities management, logistics, management of investment)

“Marketing”

“Finance and Credit” (specialization: finance, banking, taxation, investment)

“Accounting and Audit”

“Tourism”

“Personnel Management and Economics of Enterprise”

“Law”

“Sociology”

“Social work”

##### Education-qualification level “Specialist”:

Fields of Training:

“Organizational Management” (specializations: management in production, management of non-production sphere, municipal management, environmental management)

“Foreign Economic Management”

“Finance”

“Marketing”

“Sociology”

“Project management”

## Education-qualification level “Master”:

### Fields of Training:

“Organizational Management” (specialization: management in production sphere, management of non-production sphere, business administration, environmental activities management)

“International Management” (specialization: European Management of foreign economic activity)

“Antimonopoly activities management”

“Finance”

“Accounting and Auditing”

“Marketing Business Economics”

“Law”

“Sociology”

“Administrative management”

“Intellectual Property”

“Project management”

“Business administration”

“Public administration”

In 2008 the double degree program at the MA level with Polish university was elaborated. So far 12 students have participated in this program.

Students study four foreign languages (English, French, German and Spanish) as the compulsory subject of their study programs at all specialties. The majority of students learn English. Students of the specialty “Management of Foreign Trade Activity” learn two foreign languages.

Few subjects at all specialties are also offered in English at BA and MA levels.

DSUM cooperates fruitfully with 42 foreign universities and education institutions, participates in the international projects under TEMPUS, Erasmus Mundus, Jean Monnet, DAAD, ETF, USAID and many other international programs and foundations.

DSUM has a longstanding academic relations and exchange programs with European universities, namely with Higher School of Business in Nowy Sacz, Leon Kozminsky University in Warsaw(Poland), Silesian University in Opava, Ostrava University (Czech Republic), University of Sassari (Italy).The similar students exchange program was launched with the University of Caucasus (Tbilisi, Georgia).

In 2010 English track program at the specialty “Management of Foreign Trade Activity” at MA level was launched. DSUM teachers and invited foreign guest lecturers teach the program study courses. Exchange international students were enrolled at this program during their sojourn in Ukraine.

The English-taught courses at this program:

International Marketing

Market Research

European management of foreign trade

Intercultural Communication Skills

Cross-Cultural Management

Foreign Trade regulations with EU

Management of Foreign Trade Activities

Leadership in Business

Since its foundation DSUM has trained hundreds of international students at the full cycle education. Mostly these are citizens of China, Nigeria, Pakistan, Bangladesh, Turkey and former Soviet republics. In 2002 the first exchange students from Czech Republic and Poland arrived for a one-term training within the bilateral agreements. Annually the university hosts up to 10 exchange students from the European partner universities.

The University Office of International Relations provides a range of supportive services for international students throughout their study at DSUM. The Office specialists deal with the admissions process, general enquiries, accommodation, fees, orientation events, and other.

Despite of all the complexity of current situation in Ukraine, DSUM remains a modern university on the move. It can be proved not only by successful reorganizing the educational process in the new premises but continuation of the wide range of education research and related academic functions, like international cooperation.

The participation of DSUM at international projects under various programs started in 1999 and it has been continued till nowadays.

Five current projects are now being implemented at the university. They are:

2014-2017- Jean Monnet Chair “Analysis and implementation of the European experience in the area of democracy and governance in Ukraine”

2013-2016 EMBER Erasmus Mundus Broadening Educational Opportunities

2012-2015 Jean Monnet Center of Excellence at DSUM

2013-2016 Education for Leadership, Intelligence and Talent Encouraging 544343-TEMPUS-1-2013-1-LT-TEMPUS-SMHES

2013-2016 Center for Third Age Education 544517-TEMPUS-1-2013-1-IT-TEMPUS-JPHES

The University’s strategic priority today is to accord study programs design and content according to the European standards with the purpose to become a distinguished education-and-research institution with the valuable input into the economic and social life of the region and the country.

## EVALUATION AND GRADING SYSTEM

There are four ways in which a subject can be completed:

- awarding of a credit
- awarding of a graded credit
- passing an exam
- passing an exam after gaining a credit.

Examinations may be written, oral or combined. It depends on a subject.

## GRADING SYSTEM

DSUM uses the ECTS (European Credit Transfer System) grading scale for assessing student performance. The Ukrainian scale of grades conforms to the ECTS.

Total grade for a course			
ECTS grade	Points	Ukrainian evaluation	Ukrainian evaluation's pronunciation
A	90-100	excellent	[vidminno]
B	80-89	good	[dobre]
C	70-79		
D	61-69	satisfactorily / pass	[zadovilno]
E	51-60		
FX	31-50	unsatisfactorily / fail	[nezadovilno]
X	0-30		

It is important to get at least 51 points during the semester to pass an exam (credit). If a student fails to receive 51 points he/she has to take the exam again.

Those students who received more than two unsatisfactory grades (credit, exam) will be expelled from the University for academic failure. The relevant ECTS grades are indicated a

student's transcript of records.

## TERMINATION AND SUSPENSION OF STUDIES

An enrollment contract can be terminated in following cases:

- a student decides to abandon studies;
- a student fails to meet the requirements of a degree programme as set out in the Study and Examination Rules;
- a student violates the Internal Regulations of the University;
- a student fails to meet the requirements of the contract;
- a student has been expelled.

## DROPPING OUT OF STUDY

If a student decides to drop out of the study, she/he submits his/her decision in written form to the Rector.

## HOW TO ENROLL FOR NON-DEGREE OR STUDENT EXCHANGE PROGRAM

To enroll, please follow these simple steps:

First, you need to apply for the invitation to study at the DSUM.

Select the study courses and the corresponding program at our website.

Complete and submit the application form. All sections of the form must be completed and the declaration signed and dated.

Prepare the motivation letter.

Prepare copy of your passport.

Prepare copy of your education certificate with grades obtained as well as academic transcript.

Email the scanned copies of these documents as attachments to: [intdep@dsum.edu.ua](mailto:intdep@dsum.edu.ua)

You will receive the Invitation to enter University, which you will have to submit to the Ukrainian Embassy/Consulate to obtain a visa in case if you need it. Please contact Ukrainian Embassy/Consulate in your country and find out their requirements for student visa applicants.

**NB! Incoming students from the EU countries who arrive for less or no more than 90 days do not need entry visa. Please contact our International Office in advance for additional information.**

## RULES OF CONDUCT AND ACADEMIC REQUIREMENTS

Foreign students should regularly attend classes, do homework, spend time in the fresh air and take an active part in the cultural life of the university. Compulsory for the students is to work at home and have consultations with professors and lecturers.

The student must comply with the class schedule, not be late and not miss lectures, seminars and workshops.

## BEFORE YOU LEAVE DSUM, PLEASE DON'T FORGET TO:

- return your Student ID Card to Dean's Office of your Faculty;
- check out at your dormitory;
- return all the books and/or any other documents you borrowed from the faculty or the University Library.

## CONTACT INFORMATION:

International Relations Office  
Donetsk State University of Management  
Karpinskogo St., 58  
87535 Mariupol, Ukraine  
Email: [intdep@dsum.edu.ua](mailto:intdep@dsum.edu.ua)

## PRACTICAL INFORMATION

### ACCOMMODATION PRIVATE HOUSING

One of the options for international students is to rent an apartment. The price for such an accommodation depends on the location and conditions of the apartment. Prices of private accommodation may vary and there will be extra costs for water, heating, electricity and internet. The University International Relations Office will assist you in finding accommodation. You will have to sign the contract for rent with the owner.

### CATERING

There are plenty of shops, markets and supermarkets in the area. The local students, teachers and university staff will assist you and advice about the best options.

### CULTURAL EVENTS IN DSUM

At the beginning of every academic year DSUM International Office organizes an orientation meeting for newcomers. During this event all foreign students as well as international guests are invited for getting information about University, academic community, Ukraine, culture, traditions and other.

There are several cultural events held annually at DSUM. For more information please visit our web-site.

### INSURANCE & MEDICAL SERVICES

All international students are supposed to have a medical insurance valid in Ukraine for the whole study period. You can obtain health insurance either in your country or in Ukraine. The insurance has to cover all basic medical assistance cost and your travel expenses which may arise in connection with the return.

In case of accident or for life threatening emergencies please dial 103.

List of hospitals in Mariupol:

**<http://www.0629.com.ua/catalog/21/54>**

### EMERGENCY SERVICES

In case of emergency you can use the following telephone numbers:

**101** – Fire Department

**102** – Police

**103** – Municipal First Aid / Ambulance

**104** – Gas safety services

## OPENING A BANK ACCOUNT

You can open a bank account at any bank in Ukraine. You will also need your passport, student ID card and a confirmation of study to open an account for you.

Some banks branches are located very close to DSUM building. For example:

**UkrEximBank** – Bahchivandzhi Str., 5 , building 1, phone: +380 (629) 52-85-16, <http://kredobank.com.ua>

**Privatbank** –Karpinskogo Str., 80, <https://privatbank.ua/>

**Don't forget to close account before leaving the country!**

## CELL PHONES

There are three main mobile providers in Ukraine: **KyivStar, MTS, Life:**). Each of them offers different tariffs and terms, so you will be able to choose one which best suits your needs. Calls within Ukraine are cheap, however international calling is expensive

In most cases you can use your own phone/handset with a Ukrainian SIM-card but you have to be sure it is compatible with Ukrainian mobile phone frequencies.

You can get the prepaid telephone cards at all kiosks that sells tobacco, candy or designated trading places.

Alternatively, you can go to a KyivStar (or other provider) store and ask for a card, specifying which amount of money you would like to have on the card. If you do not spend a lot of time on the phone, 50-100 UAH should be sufficient for a month of local calls.

International Phone Codes: <http://countrycode.org>

Ukrainian City Codes: [http://dialcode.org/Europe/ Ukraine](http://dialcode.org/Europe/Ukraine)

### THEATRE

#### *Regional Academic Russian Drama Theatre (Mariupol city)*

Theatre starts from 1878 when the first professional company directed by Shapovalov, Vasyl Leontiyovych, began to work in the city.

During the last 12 years Mariupol theatre has been taking part in international and All-Ukrainian festivals of the theatre arts. The appreciation of its activity was the annual regional award “Zolotoy Skif” (“Golden Scythian”) at nomination “For Contribution into the Spiritual Education of the Region” (2000).

The theatre was awarded by the diploma of the city contest “Crystal Tower” at nomination “The Enterprise to the Pensioners”.

The year of 2007 undoubtedly remains in the history of Donetsk Regional Russian Drama Theatre (Mariupol) thanks to the significant event – awarding to the theatre of the status “Academic”. The new building of the theater was opened on November 02, 1960 with the formal ceremony. In 2003 on the eve of the 125<sup>th</sup> anniversary of the theatre it was restored.

In most cases it is advisable to buy your tickets in advance.

**Address:** 1 Theatre square, 1  
**Telephone:** (0629) 33-33-67

### MUSEUMS

#### *A.I. Kuindzhy Art Museum*

A.I. Kuindzhy Art Museum was opened on November 29, 2010 and is located in the historical part of the city, in the mansion, which was built in the early XX century.

In the Museum we can see the original objects of the late XIX - early XX centuries, works of A.I. Kuindzhy and his contemporaries from the funds of Mariupol local history museum, the photos, the letters of A.I. Kuindzhy, the copies of the artist’s paintings from the State Tretyakov Gallery and the State Russian Museum, and also the original works of A.I. Kuindzhy, I.K. Aivazovskyy, A.P. Bogolyubov, V.V. Vereshchagin, N.N. Dubovskyy, L.V. Lagorio, I.I. Shishkin are exhibited from the funds of Mariupol local history museum.

The exposition of the museum shows all the stages of life of the distinguished landscape painter: Mariupol period of A.I. Kuindzhy life (40-60th years of XIX century), St. Petersburg period of A.I. Kuindzhy life (60th years of XIX century - 1882), A.I. Kuindzhy creative work in the period of “silence”.

The exposition ends with the perpetuation of the artist’s memory. We can see here the pictures that were given to the city after the First republican landscape exhibition “A.I.

Kuindzhy Memorial” (1973), there are exhibited the bust, the bas-relief, the project of A.I. Kuindzhy monument, the books about the distinguished artist. In two rooms of museum the pictures of the local artists are exhibited.

**Address:** 58 Georgiyevska st., Mariupol, 87500

**Telephone:** (0629) 33-33-01, 33-32-09

**Telephone/fax:** (0629) 33-54-34

**Museum working hours: 8.30-16.45**

**(Day-off: Monday)**

## **A.I. Kuindzhy City Center of Modern Art and Culture**

A.I. Kuindzhy City Center of Modern Art and Culture is one of the main exhibition centers of modern art in Mariupol city.

The history of the Center foundation began in 1962, when the leading Mariupol artists addressed to the leading masters of fine arts of the country with the request to help in creating of the picture gallery. Thus, the city received many works of art, graphic and sculpture.

In 1973 the city allocated for the project the building on 25 Metalurgiv Ave, where the A.I. Kuindzhy Exhibition Hall was established.

In 2004 the exhibition hall was reorganized to municipal institution "A.I. Kuindzhy City Center of Modern Art and Culture".

In 2005 in the structure of the Centre was established the only in Ukraine Museum of Medal Art named after E.V. Harabet (the honorable citizen of the city and the sculptor).

A.I. Kuindzhy Center has already prepared and presented about 250 exhibits.

The program combines the traditional classic exhibitions, modern experimental photo exhibition and exhibits of applied and decorative arts. This principle of exposition material formation gives the opportunity to see the full range of modern fine arts palette by providing a wide cross-section of modern cultural life.

**Address:** 25 Metalurgiv Ave **Telephone:** (0629) 33-22-26 **Working hours:** 9.00-16.30

**Day-off:** Monday

Mariupol Local History Museum

Address: 20 Georgiyevska Street

Telephones: (0629)33-65-84,33-54-34,33-33-38

Museum of National Household

Address: 55 Georgiyevska Street

Telephone: (0629) 33-52-07

Museum of History and Ethnography of Azov Region Greeks in Sartana Village

Address: General Kurkchi Street, Sartana village

Telephone: (0629)38-03-21

## CINEMAS

### «Pobeda»

**Address:** Lenin Ave., 34

**Telephone:** (0629) 33-14-08

**Web-site:** <http://www.pobedakino.com.ua/>

### «Komsomolets»

**Address:** Nakhimova Ave., 172

**Telephone:** (0629) 37-11-58

### «Savona»

**Address:** Budivelnykiv Ave., 134

**Telephone:** (0629) 35-32-27

## CAFES&RESTAURANTS

Do not forget to visit some of the numerous cafes around the city. Many of them have free Wi-Fi access. You will find diversity of Ukrainian and International cuisine. There are many fast-food restaurants, which are very popular among students.

Look for more information:

<http://marsovet.org.ua/euro2012/en/restaurant.html>

## SHOPPING

**Supermarkets.** There are many western style supermarkets in Mariupol. The most common are «**Sil'po**», «**ATB**», «**Shchiriy Kym**», and others. There is also a new shopping center, called Port City.

**Street markets** are a fun experience and a great way to get to know Ukrainian culture and practice your language skills. The closest market to University campus is Kirovskyi Market.

“**Produkty**” (**Grocery stores**) – you can find on every corner in Mariupol. You can go there if you need to pick up just few things, like milk or bread. Alcohol is sold only till 8 p.m.

## USEFUL PHRASES

Eastern region of Ukraine is Ukrainian and Russian speaking region, so here you find some useful phrases in both languages

English	Ukrainian	Russian
Good morning	Доброго ранку!	Доброе утро
Good afternoon	Доброго дня!	Добрый день
Good evening	Доброго вечора!	Добрый вечер
Goodbye.	До побачення.	До свидания
Hello	Привіт.	Привет
How are you?	Як справи?	Как дела?
Fine, thank you	Дякую, добре.	Спасибо, хорошо
What is your name?	Як тебе звати?	Как Вас зовут?
My name is...	Мене звати...	Меня зовут ...
Do you speak English?	Чи ти розмовляєш англійською?	Вы говорите по-английски
Do you understand?	Чи ти розумієш?	Вы понимаете меня?
I do not understand	Я не розумію	Я не понимаю
I'm sorry.	Перепрошую.	Извините
Thank you.	Дякую	Спасибо
You are welcome	Прошу	Не за что
Cheers!	Будьмо!	за Ваше здоровье!
How much is it?	Скільки це коштує?	Сколько стоит?
Yes. No.	Так. Ні.	Да. Нет